

Interview Guide for Participants at the Macro Level (National and Governmental Stakeholders)

Section I: Introduction

Interviewers introduce themselves, explain the purpose of the interview and the research, and collect informed consent from the participant.

Section II: Demographics

1. Age
2. Sex (just write down)
3. Occupation
4. Years of experience in the current occupation

Section III: Understanding of Mobile Populations

1. How would you describe the **current situation** of mobile populations in your country/municipality?

No predefined probes: the following questions already direct the conversation towards our topic of interest

2. What are the **main healthcare challenges** faced by mobile populations in your country/municipality?

No predefined probes

3. Are there **strategies/policies/guidelines** in your country/municipality to address current challenges in healthcare for mobile populations? If yes, please elaborate on how these are implemented in practice.

No predefined probes

Section IV: Perceptions of Continuity of Care

4. How would you assess the current **state of continuity of care** for mobile populations?

***Probe:** What factors do you believe contribute to the (lack of) continuity of care?*

5. Who do you think is **responsible for the continuity of care** of mobile populations?

***Probe:** Is your role [organisation] important? Are there other relevant stakeholders? How are different responsibilities shared?*

Section V: Digitalization in Healthcare and the role of EPHRs

6. How has **digitalization** been integrated in the healthcare services in your country/municipality?

***Probe:** Are health records digitised, on paper or both?*

***Probe:** Are there concerns related to data security and privacy in the digitalized healthcare system?*

***Probe:** Has digitalization impacted mobile populations' access to their own health information?*

The interviewer briefly introduces the concept of an EPHR.

7. How do you think an **EPHR** could **impact healthcare** for mobile populations?

***Probe:** What potential benefits or improvements do you envision with the implementation of EPHRs?*

8. How could an **EPHR** be **integrated** into **existing** healthcare **platforms**?

***Probe:** What **resources** and processes would be required for successful implementation?*

***Probe:** Which **stakeholders** should be involved? What would their contributions be? What would be your role [organisation] in the implementation of an EPHR?*

***Probe:** What **challenges** do you foresee in implementing and/or using an EPHR (financial, structural, etc. ...)?*

9. Do you think the implementation of an EPHR for mobile populations would have **political support**?

***Probe:** Who should be responsible for the implementation and financing of an EPHR?*

Section VI: Closing

10. Is there anything else you would like to add regarding the healthcare needs of mobile populations or the potential role of EPHRs?